



INTERNAL AFFAIRS



Te Tari Taiwhenua

# Identity & Data Services

Auckland Briefing  
August 2011

**i**govt

# Agenda

- Overview of Identity & Data Services
- Public Awareness of Identity Fraud
- Data Validation Service (DVS)
- igovt Services





Andrea Gray

# OVERVIEW OF IDENTITY & DATA SERVICES

Department of Internal Affairs

# Who are we?



Service Delivery & Operations Branch

Identity & Data Services

General Manager: Andrea Gray





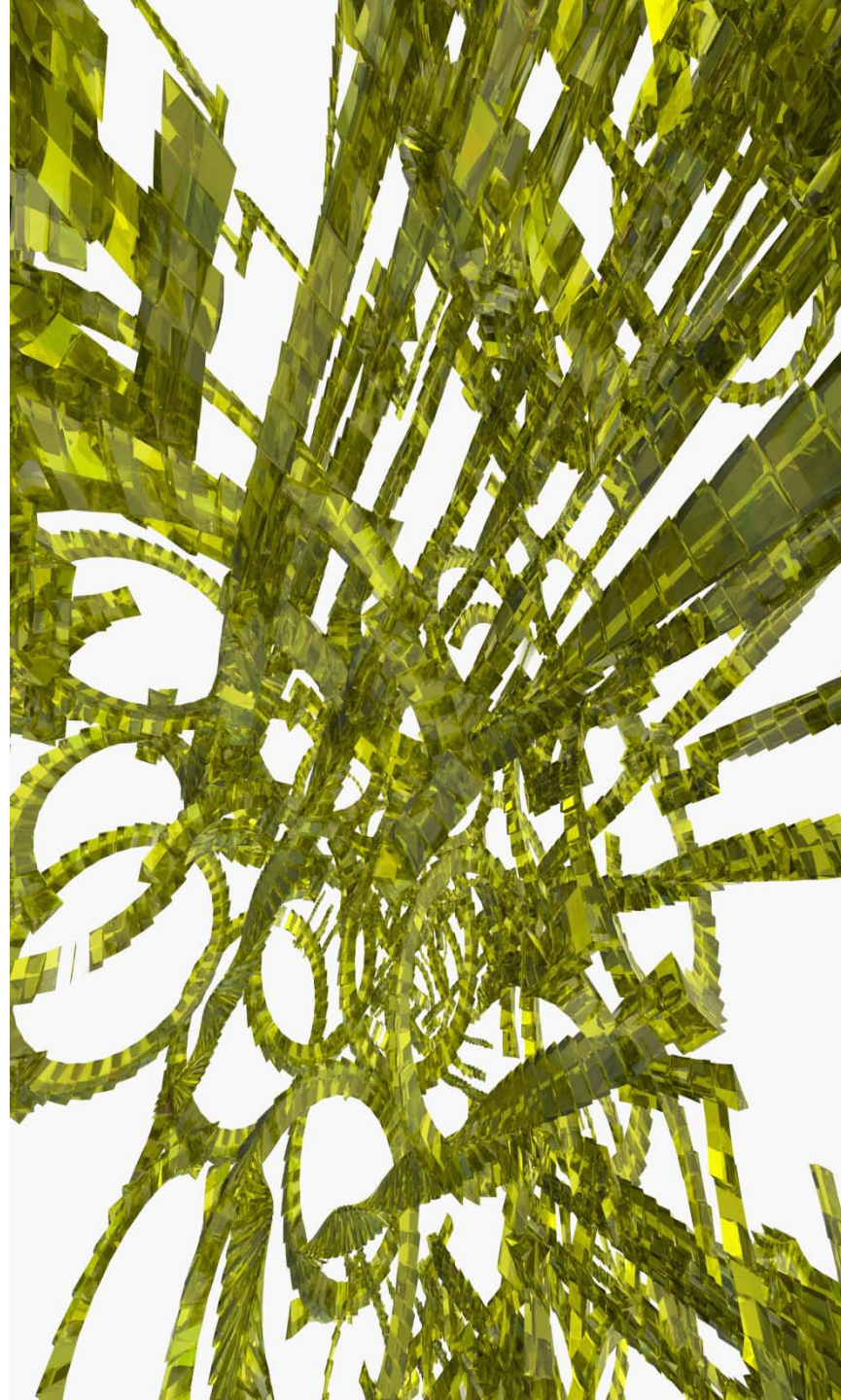
# Identity services

- Identity consultancy
- Custodian of the Evidence of Identity Standard
- Document Verification Guides
- Identity Fraud Awareness
- igovt logon service
- igovt identity verification service



# Data Services

- Data Validation Service (DVS)
- Data provision under Information Sharing Agreements





Andrea Gray

# PUBLIC AWARENESS OF IDENTITY FRAUD

Department of Internal Affairs



# Public Awareness work

- Identity Theft key messages
- Identity Theft Checklist
- Good Practice Guide for Identity Fraud Control

Next step:

[www.identity.govt.nz](http://www.identity.govt.nz)



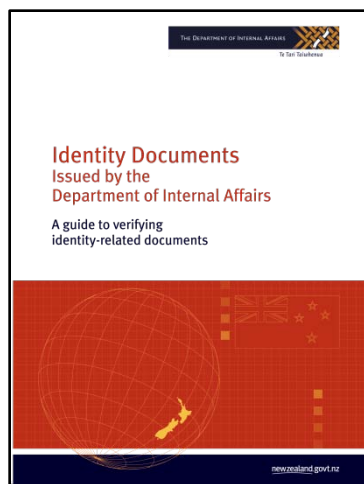




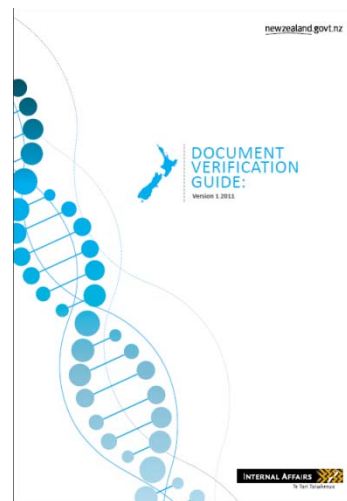
# Document Verification Guidance

Documents are often used to verify an identity. The Data Validation Service (DVS) is the most foolproof way to verify a document, but we also have guidance on the features in documents to assist in verifying their authenticity.

In-Confidence version (Contact [ICCP@dia.govt.nz](mailto:ICCP@dia.govt.nz) for copies)



# Document Verification Guidance



Public version (on PSI)

<https://psi.govt.nz/evidence/Lists/Whats%20Coming/Attachments/32/Document%20Verification%20Guide%20Version%201%202011.pdf>

This will be available on the DIA website soon.

Email [docverify@dia.govt.nz](mailto:docverify@dia.govt.nz) if you would like to be notified when it is available online, or to be emailed a copy.



Sharon Dilks

# DATA VALIDATION SERVICE



# Data Validation Service

- Supports EOI compliance
- Privacy protective
- Up to date data
- Simple and cost effective
- Reduces the risk of data loss/potential misuse







# VisaView

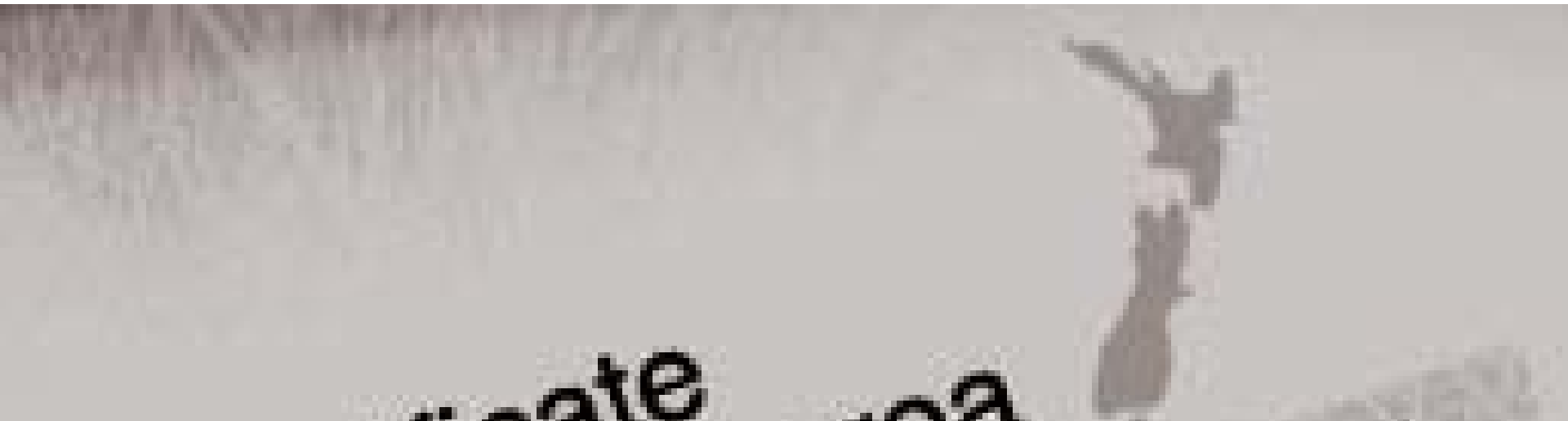
- On 29 November 2010 VisaView was extended to include confirmation of New Zealand passport information held by the New Zealand Passport Office
- This enables a registered employer to confirm New Zealand passport information to verify New Zealand citizenship and entitlement to work





# Identity Information Confirmation Bill

- This Bill supports the provision of a consent-based service that will allow both private and public sector agencies to check identity information provided by individuals seeking to establish their identity





# Future DVS

- Leverages current DVS technology
- Reduces time and cost of data validation through more efficient business processes
- Contributes to the long term vision of removing the need for physical documents
- Complements the igovt IVS with a service that can support validation of offline transactions and provides a positive migration path to igovt IVS use





Helen Coffey

# IGOVT SERVICES





# igovt logon service

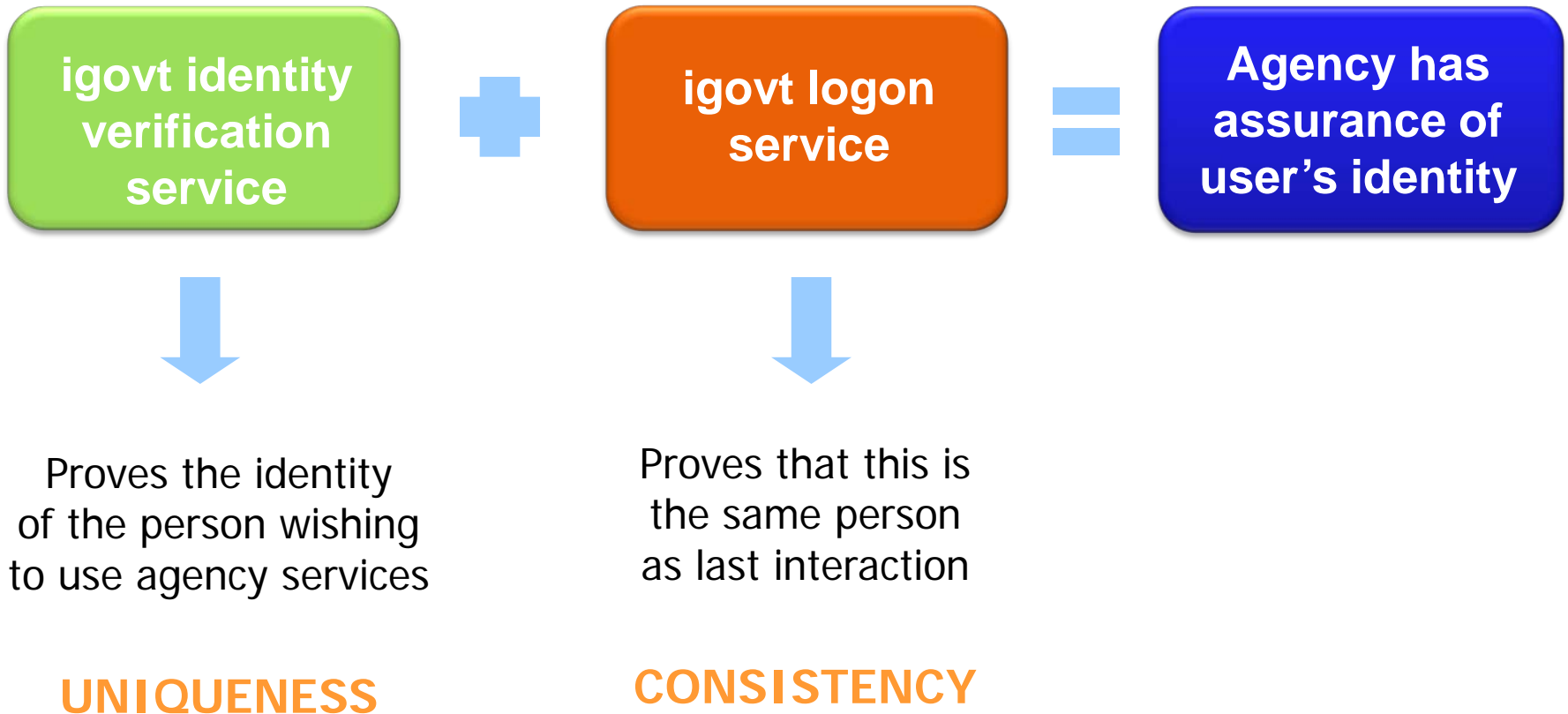


People can use the same  
username and password to access  
different government services

The user has an igovt logon



# What are the igovt services?





# igovt identity verification service



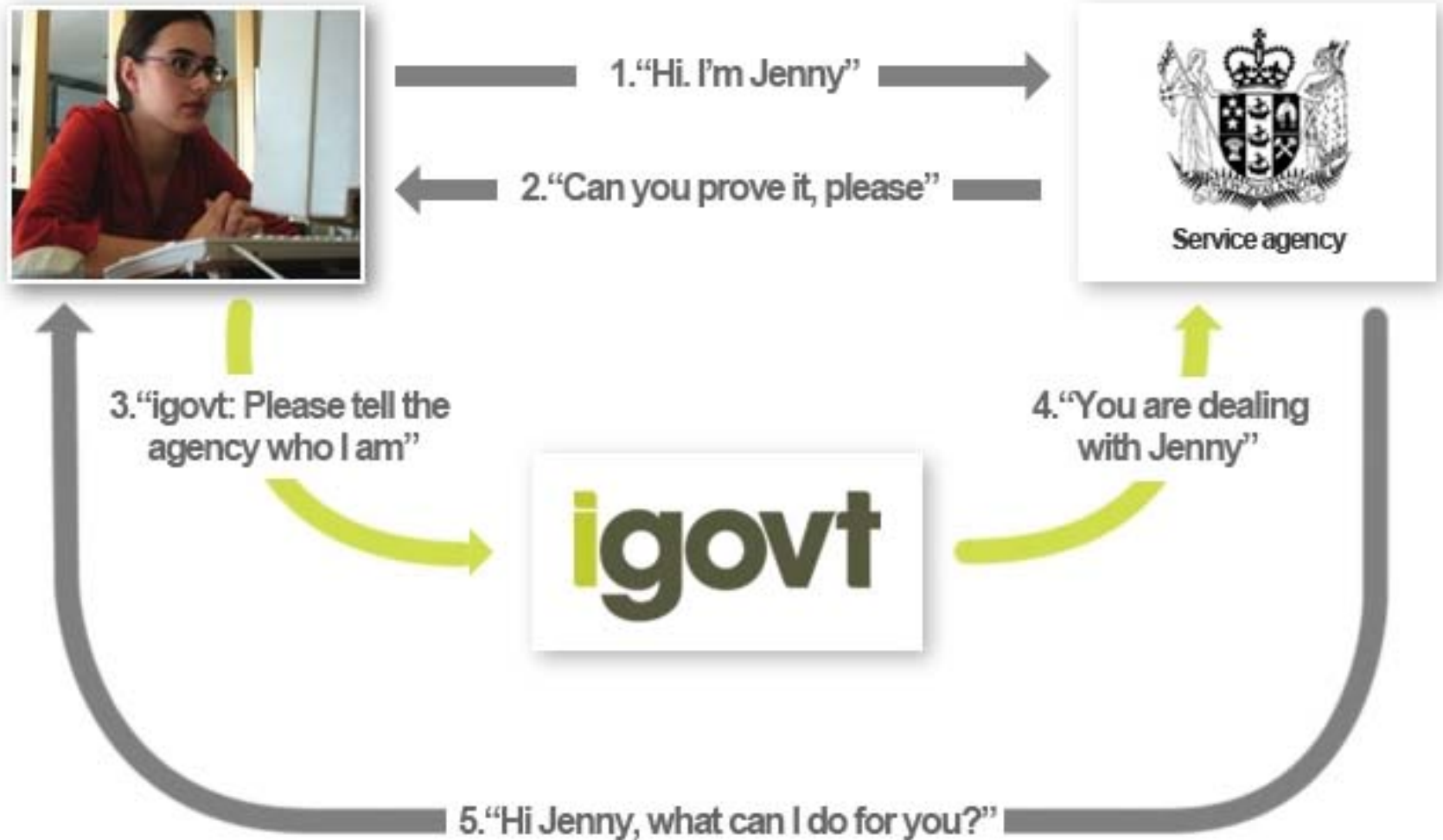
People can verify their  
identity in real time for  
high risk services

The user has an igovt ID



Department of Internal Affairs

# igovt IVS – asserts identity online





# The igovt vision

- igovt at the centre of identity and authentication for the economy
  - Public sector
  - Private sector
  - By sector or community of interest



# The igovt journey

- Over 2m transactions
- Over 310k logons & 924 igovt IDs
- igovt ID issuance from 4 fixed locations & mobile office capability
- Usability focus
- Service focus
- New functionality



# The pipeline as at 10 August 2011

- 26 integrations live
  - 12 agencies
- 14 integrations underway
  - 9 new agencies
- 29 integrations in discussion
  - 14 new agencies



# User communities today

- Company directors & self employed
  - Electricians
  - Builders
  - Foresters
  - Motor vehicle traders
- Members of the public
  - Rate payers
  - Vehicle purchasers
- Public Servants
  - Finance staff



igovt users starting to overlap



# Where are we heading?

- Joint work programmes with key sectors
- Service developments delivered to reflect sector and agency needs
- Expansion of igovt working with NZ post
  - Support for issuing igovt IDs
  - Integrating private sector organisations
  - Developing new services that use igovt (e.g. online identity & address verification)
- Legislation



Questions?

# Thank you